



# ETHISPHERE<sup>®</sup>

GOOD. SMART. BUSINESS. PROFIT.<sup>®</sup>

► **CREATE** Compliance  
An **ETHISPHERE** Business

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## **Introducing CREATE Compliance: Aligning Your Cybersecurity Approach to Leading Practices and International Guidance**

Erica Salmon Byrne, Executive Vice President,  
Governance and Compliance, Ethisphere Institute

Pamela Passman, Vice Chair, Ethisphere Institute and  
Chief Executive Officer, CREATE Compliance

# Today we will discuss...

- Ethisphere and CREATE Compliance
- The evolving cybersecurity landscape
- Engaging a cross-functional team
- Leading guidance – how global companies manage risks
- A new benefit for BELA members

# CREATe Compliance Joins Ethisphere

## Providing the Vision and Resources for Companies to Achieve Transformational Impact

[Expanded opportunities to collaborate](#) to address top issues

[Access to actionable performance data](#) to inform decision-making

[Expertise and services for benchmarking](#) and improving risk programs



Erica Salmon Byrne, EVP, Governance and Compliance  
and Pamela Passman, President and CEO, CREATe  
Compliance Discuss the Combination

*“Ethisphere combining with CREATe Compliance brings together two complementary approaches to helping companies foster a stronger values-based leadership and the robust and effective programs to back it up.”*

-- Brad Smith, President and Chief Legal Officer, Microsoft

CREATE Compliance works with enterprises to better manage internal and third party global risk for key issues.

CREATE Compliance's services – *CREATE Leading Practices* – provide a practical and scalable way to measure, improve, benchmark and monitor compliance and risk programs:

- **CREATE Leading Practices for Cybersecurity** – *Aligned to the NIST Cybersecurity Framework*
- **CREATE Leading Practices for Intellectual Property Protection**
- **CREATE Leading Practices for Trade Secret Protection**
- **CREATE Leading Practices for Anti-Corruption** – *Aligned to leading international guidance and the ISO 37001 Anti-Bribery Management Systems Standard*





# The evolving cybersecurity landscape – top trends and topics to watch

# Headlines Focus on Personal Data ...

 **USA TODAY**

## Cyber breach at Equifax could affect 143M U.S. consumers

Kevin McCoy, USA TODAY

Published 5:17 p.m. ET Sept. 7, 2017 | Updated 3:12 p.m. ET Sept. 8, 2017

**WIRED**

LILY HAY NEWMAN SECURITY 02.24.17 12:53 PM

**MASSIVE BUG MAY HAVE LEAKED  
USER DATA FROM MILLIONS OF  
SITES. SO ... CHANGE YOUR  
PASSWORDS**

LILY HAY NEWMAN SECURITY 06.19.17 07:37 PM

**THE SCARILY COMMON SCREW-  
UP THAT EXPOSED 198 MILLION  
VOTER RECORDS**

# ... Yet Cyber Risks Go to the Core of Business

#CYBER RISK MAY 12, 2017 / 6:25 AM / 5 MONTHS AGO



## Telefonica, other Spanish firms hit in "ransomware" attack

theguardian

Monday 25 September 2017 08.00 EDT

## Deloitte hit by cyber-attack revealing clients' secret emails



March 16, 2017

## IT pros fear cyberespionage may be top 2017 threat

December 10, 2016

## Stealing steel's secrets: Industrial conglomerate ThyssenKrupp breached by pro hackers

# The Situation for Businesses



# Cyber Risk Threat Landscape

Threat Actor	Objectives	Methods	Vulnerabilities
Malicious Insiders	Competitive advantage, financial gain, national goals	Blunt force hacking  Social Engineering  Trojan Horse  Spear phishing  Watering Hole Exploits  Malware  Co-opted Credentials  Physical/Non-technical	People   Processes   Technology
Nation States	Military technology, help national companies		
Competitors	Competitive advantage		
Transnati'l Organized Crime	Financial gain		
Hacktivists	Political/social goals		

Source: CREATE.org – PwC Report: Economic Impact of Trade Secret Theft: A framework for companies to safeguard trade secrets and mitigate potential thefts, February 2014

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# Threats and Challenges Ahead







Engaging a cross-functional team –  
working together to secure confidential information

# Cybersecurity Integrated into Business

## Board Oversight

## Executive Level Decision-Making

## Cross-Functional and Incident Response Team

Legal  
Chief Compliance Officer (CCO)  
Risk  
Chief Information Officer (CIO)  
Chief Information Security Officer  
(CISO)

Finance  
Communications/PR  
Physical Security  
Supply Chain  
Customer Support  
Human Resources

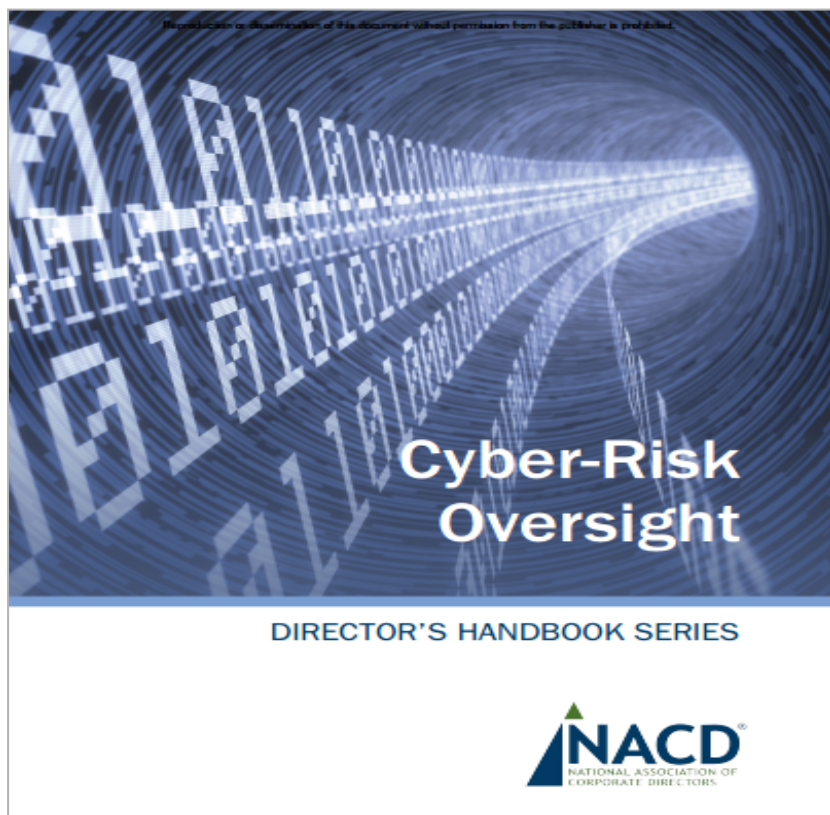
## Stakeholders

Employees  
Customers  
Vendors/Suppliers  
Partners  
Lenders

Shareholders  
Regulatory agencies  
Law enforcement  
Media (formal and informal)



# Questions from the Board



Download the report at: <https://www.nacdonline.org/cyber>

How would you answer these questions?

- Do we have appropriately differentiated strategies for general cybersecurity and for protecting our mission-critical assets?
- What are the company's cybersecurity risks?
- How is the company managing these risks?
- Who are our likely adversaries?
- How will we know if we have been breached? How will we find out?
- Do we have a systematic framework, such as the NIST Cybersecurity Framework, in place to address cybersecurity and assure adequate cybersecurity hygiene?

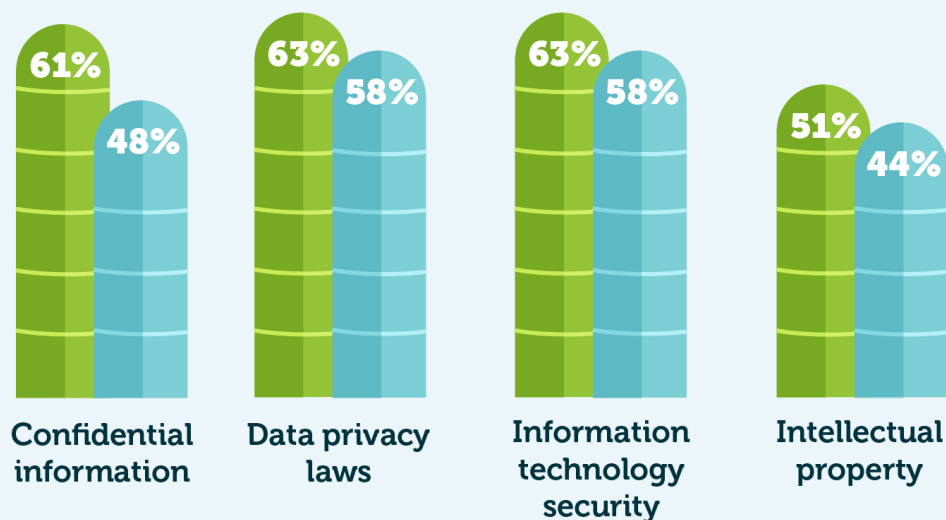


# Leading guidance – how global companies are managing risk

# Cybersecurity: World's Most Ethical Companies

Risk types reviewed by Honorees as part of an ERM process with significant involvement of the E&C function

■ 2018 ■ 2017



## An ERM Approach to Protecting Confidential Data

Trends:

- Breaking information security out of the IT silo
- Viewing sensitive, valuable and confidential information as a risk if compromised

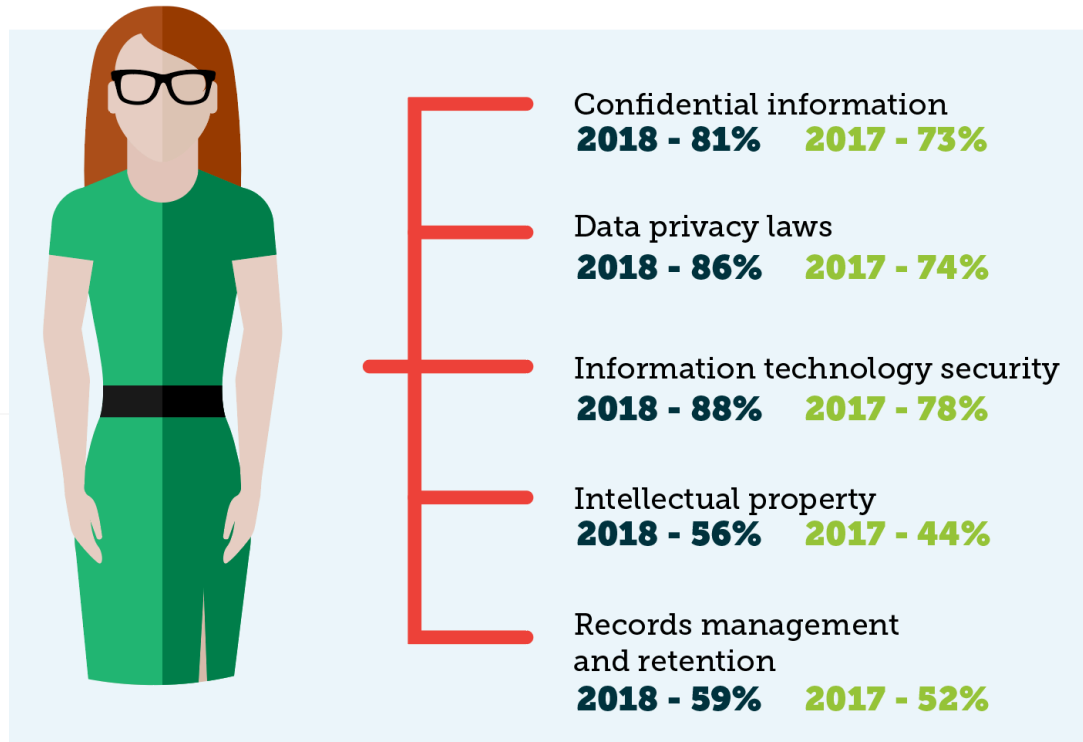
# Cybersecurity: The World's Most Ethical Companies

## Engaging with Boards

- **68%** provide cybersecurity education to Board Directors
- **53%** provide education on privacy regulations
- **93%** report on information security program updates
- **86%** conduct privacy risk assessment and results

# WME Data: Insiders and Third Parties

## Training Employees



## Addressing Third Party Risk

- **84%** consider data security as part of the Ethics and Compliance due diligence
- **76%** conduct data security audits of third parties that access and store sensitive company information



# The NIST Cybersecurity Framework



“By 2020, more than 50% of organizations will use the NIST Cybersecurity Framework, up from 30% in 2015.”

Gartner: Best Practices in Implementing the NIST Cybersecurity Framework  
January, 21, 2016



*“The Framework creates a common language for the discussion of cybersecurity issues that can facilitate internal and external collaboration.”*

*“Organizations that adopt the Framework at the highest possible risk-tolerance level may be better positioned to comply with future cybersecurity and privacy regulations.”*

# Elements of the NIST Framework

**Five main Functions**

OVERVIEW OF NIST CYBERSECURITY FRAMEWORK	
<b>IDENTIFY (ID)</b>	Asset Management
	Business Environment
	Governance
	Risk Assessment
	Risk Management Strategy
<b>PROTECT (PR)</b>	Access Control
	Awareness and Training
	Data Security
	Information Protection Processes and Procedures
	Maintenance
	Protective Technology
<b>DETECT (DE)</b>	Anomalies and Events
	Security Continuous Monitoring
	Detection Processes
<b>RESPOND (RS)</b>	Response Planning
	Communications
	Analysis
	Mitigation
	Improvements
<b>RECOVER (RC)</b>	Recovery Planning
	Improvements
	Communications

**22 Categories & 98 Subcategories of Controls**

Providing an analysis of technical and management capabilities



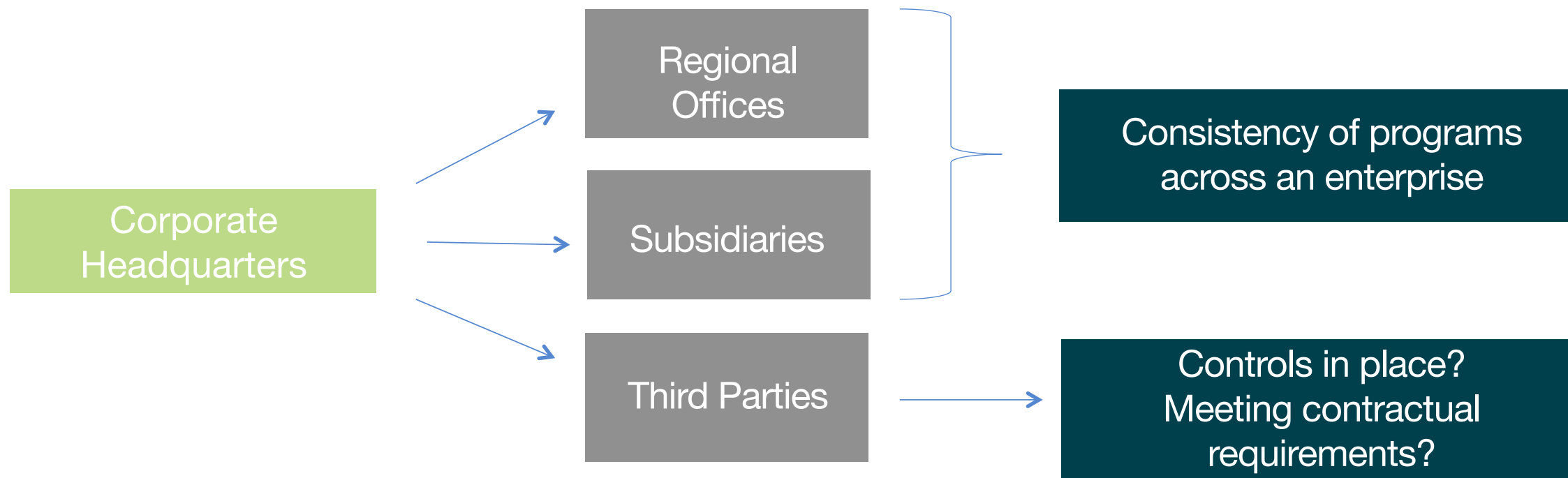
# Measuring maturity of cybersecurity programs – promoting consistency and reporting to the C-suite and Board



# Top Four Challenges in Evaluating Cybersecurity Risk

- Scope
- Calibration
- Verification
- Linkage to Improvement

# Opportunities to Better Manage Risk





# A new benefit for BELA members

# Why we offer this benefit to BELA members

- Cybersecurity is critical to companies, boards, investors and customers
- Ethisphere is committed to bringing best practice approaches to BELA members
- A valuable resource for helping BELA members work to advance business integrity
- Aligns with our efforts to help build measurement and improvement into programs

# CREATE ▶ Leading Practices for Cybersecurity

Aligns with the NIST Cybersecurity Framework

## 1 Robust Assessment

Online Q&A:

Measures maturity of systems against the NIST Framework's 98 sub-categories of controls

Rates maturity on a scale from 1 to 5

## 2 Independent Verification

CREATE expert evaluation:

Review program

Check documents

Generate a verified score

## 3 Improvement Plan

Based on rating:

Improvement steps to move to next level

Benchmarking report

CREATE Platform

# Unique Assessment

- **Based on 98 outcomes/controls** of the NIST Cybersecurity Framework
- **Five-level maturity matrix** enables calibration and identification of gaps
- **Answer sets and guidance** ensures consistent context for benchmarking

SELECT LANGUAGE 2018-03-21 1:12:11 PM

CREATE Leading Practices Mary Rhodes Computer Manufacturers Inc

← CREATE Leading Practices for Cybersecurity > CREATE View > Cybersecurity Management Systems > Risk Strategy DASHBOARD INSTRUCTIONS MY DOCUMENTS

### RISK STRATEGY

Provides a focused view on how the organization programmatically assesses, prioritizes, and manages risk. Question 10 of 11

PR.AT-4: Senior executives understand roles & responsibilities. The following best describes our current status:

Supporting Information	CLICK FOR GUIDANCE	Answers: Select one
<p>REFERENCES DOCUMENTS CONTRIBUTOR COMMENTS</p> <p>Instructions: Optionally select a primary reference to support your answer. To use a reference to support your answer, make sure it is selected when you "Submit".</p> <p><input type="radio"/> NIST SP 800-53 Rev. 4 3.2.1</p> <p><input type="radio"/> ISO/IEC 27001:2014 3.2.2</p> <p><input checked="" type="radio"/> NIST SP 800-171 Rev. 1</p> <p>Title: 3.2.1: Awareness and Training</p> <p>Ensure that managers, systems administrators, and users of organizational systems are made aware of the security risks associated with their activities and of the applicable policies, standards, and procedures related to the security of those systems.</p> <p>National Institutes of Standards and Technology Special Publication 800-171, Revision 1; 83 pages (December 2016) CODEN: NSPUE2 – This publication is available free of charge from <a href="http://doi.org/10.6028/NIST.SP.800-171r1">http://doi.org/10.6028/NIST.SP.800-171r1</a></p>		<p><input type="radio"/> Most of our senior executives understand their roles and responsibilities.</p> <p><input type="radio"/> Some of our senior executives understand their roles and responsibilities.</p> <p><input type="radio"/> We have begun the process of educating our senior executives on their roles and responsibilities.</p> <p><input type="radio"/> Our senior executives do not understand their roles and responsibilities.</p> <p><input type="radio"/> All our senior executives understand their roles and responsibilities.</p> <p>SKIP SUBMIT</p>

Assessment ID: 0093 © 2018 CREATE Compliance Inc.

Proprietary and Confidential



# Report Options for Different Audiences

- Ability to pull data and develop reports to share maturity of programs to diverse audiences
- Different views of data based on requirements

**CREATe Cybersecurity Framework**  
BENCHMARK REPORT

ASSESSMENT COMPLETED BY:  
**Computer Manufacturers Inc**

Connecticut Data Center  
Finance  
Compo Beach  
Westport, CT 06880  
United States  
Respondent: Duncan Baker

Requested By: Co  
Adm

Lead Independent  
Self Assessme  
Independent Evaluati

**Scoring Summary**

Target Score: **2.6**   Self-Assessment: **3.1**   Independent

FUNCTION / CATEGORY	TARGET SCORE	SELF-ASSESS.	BENCHMARK	INDE EVA
<b>Identify</b>	<b>2.4</b>	<b>3.0</b>	<b>2.3</b>	
Asset Management	2.3	3.2	2.3	
Business Environment	2.0	3.3	2.0	
Governance	3.0	3.6	2.5	
⚠ Risk Assessment	2.5	2.3	2.2	
Risk Management Strategy	2.3	2.8	2.3	
<b>Protect</b>	<b>2.7</b>	<b>3.3</b>	<b>2.6</b>	
⚠ Access Control	2.8	2.4	2.3	
Awareness and Training	2.6	3.8	2.5	
⚠ Data Security	2.7	2.6	2.3	
Information Protection	2.9	3.1	2.7	
Maintenance	3.5	3.7	2.9	
Protective Technology	2.0	4.1	2.3	
<b>Detect</b>	<b>2.2</b>	<b>3.4</b>	<b>2.5</b>	
Anomalies and Events	2.0	3.4	2.5	
Security Continuous	2.1	3.4	2.7	

Key: ⚠ = Target Not Achieved

Assessment ID: 0042   Report Created: 1/19/2017   © 2017 CREATe Compli

**CREATe Cybersecurity Framework**  
ASSESSMENT REPORT

ASSESSMENT COMPLETED BY:  
**Computer Manufacturers Inc**

Connecticut Data Center  
Finance  
Compo Beach  
Westport, CT 06880  
United States  
Respondent: Duncan Baker

Requested By: Computer Manufacturers Inc  
Administrator: Andrew Garber  
Internal Code: CM  
Lead Independent Evaluator: Duncan Baker  
Self Assessment Completion: 1/19/2017  
Independent Evaluation Completion: 1/19/2017

**Scoring Summary**

Target Score: **2.6**   Self-Assessment: **3.1**   Independent Evaluation: **2.7**

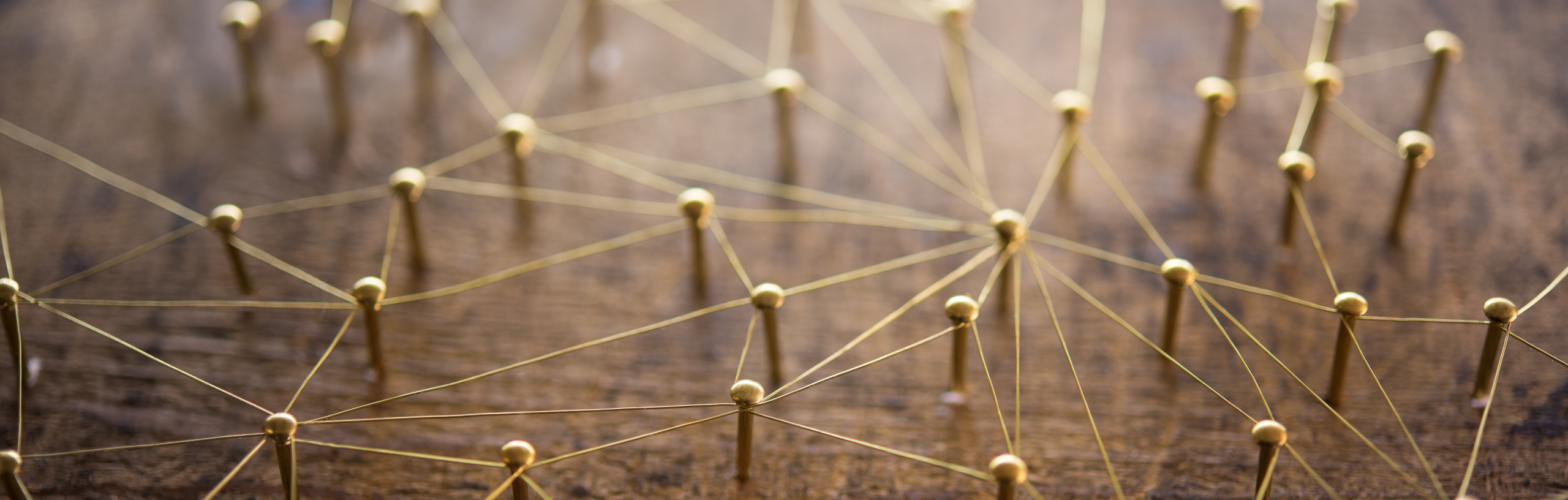
FUNCTION	SELF-ASSESSMENT	INDEPENDENT EVALUATION	TARGET SCORE
Identify	3.0	2.7	2.4
Protect	3.3	3.0	2.7
Detect	3.4	2.9	2.2
Respond	2.9	2.3	3.0
Recover	2.9	2.6	2.8

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# Questions and Discussion





**Thank You**

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**Contact Us**

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