

# Leading Practices in Policy & Procedure Management

A 2019 BELA Focused Facts Report

Prepared for the BELA Member Community // Do Not Distribute

### **About the World's Most Ethical Companies® Data Set**

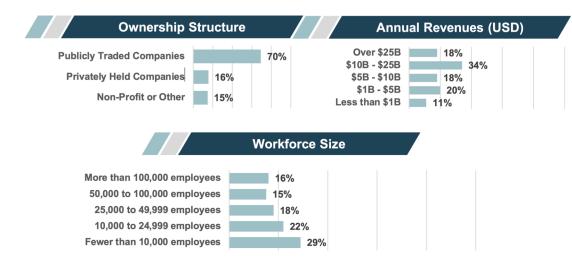




This Report contains data points from Ethisphere's 2019 World's Most Ethical Companies ("WMEC") data set. This data set provides insights into the programs and practices of leading companies from around the world.

The illustrations below describe the 128 companies that comprise the data set referenced throughout the Report.

For the full list of WMEC honorees, visit http://worldsmostethicalcompanies.ethisphere.com/honorees.



Top Sectors Recognized		21 Countries Represented	
Insurance	5%	Australia	Japan
Energy & Utilities	5%	Brazil	Mexico
Non-Profit Healthcare Providers	5%	Canada	Poland
Banking	4%	 Finland	Portugal
Financial Services	4%	France	Spain
Automotive	3%	Germany	Sweden
Construction & Building Materials	3%	Guatemala	Switzerland
Health Insurance	3%		Thailand
Industrial Manufacturing	3%	Hong Kong	
Real Estate	3%	India	United Kingdom
Technology	3%	Ireland	United States
Telecommunications	3%	Italy	
Business Services	2%		

## Leading Companies Leverage a Standard Policy Template





How does your organization govern such aspects of your policies as how a new policy is created, how policies are updated, where policies live, the standard template for policies to follow, etc.?

74%

"Our company maintains a document that defines what a policy is as compared to a procedure and sets out a standard template for all policies (i.e., a policy on policies)"

26%

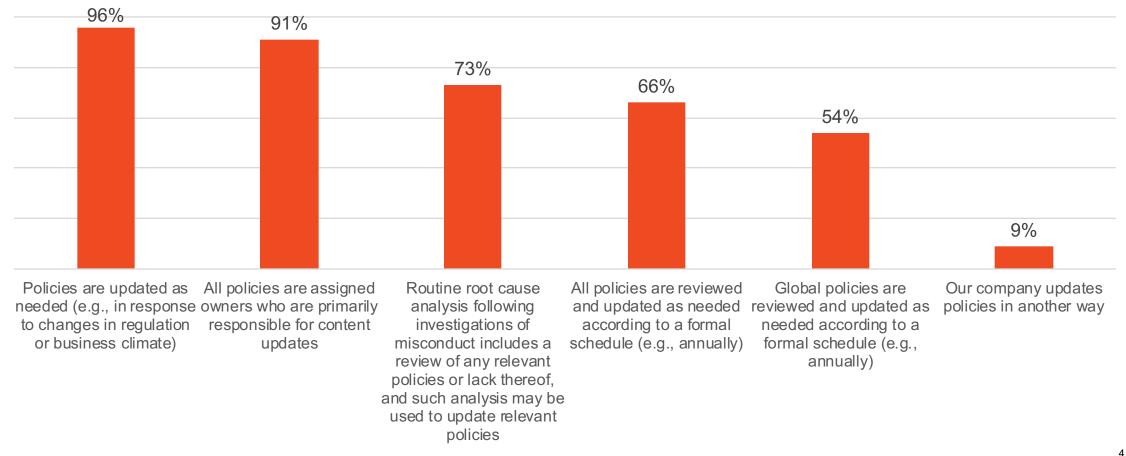
"Policies are largely written and maintained independently without the use of a standard or guide (i.e., without a policy on policies)"

#### Policy Updates on an Ad Hoc Schedule is the Norm; Use of Root Cause Analysis Increasing





#### How are your policies updated? (Multiple select)

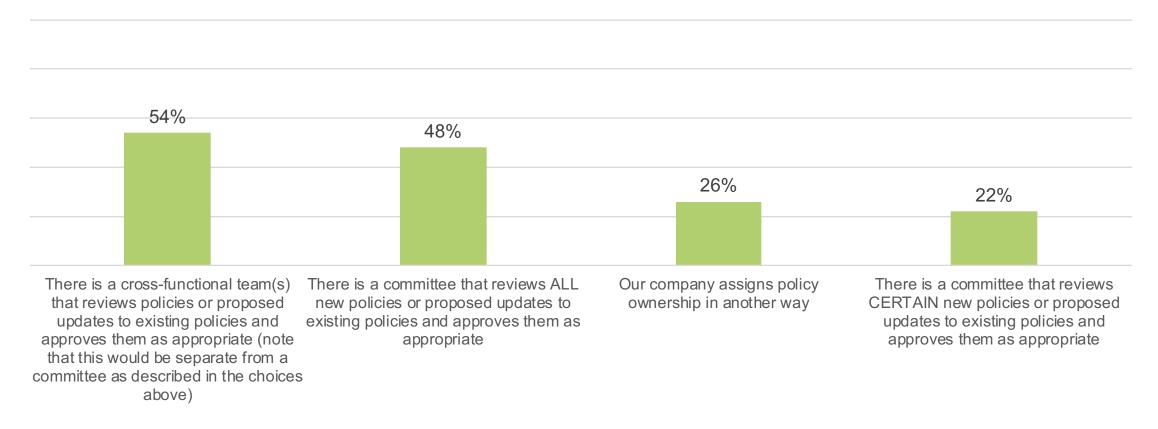


## The Use of Cross-Functional Teams Is the Policy Ownership Model of Choice for Leading Companies





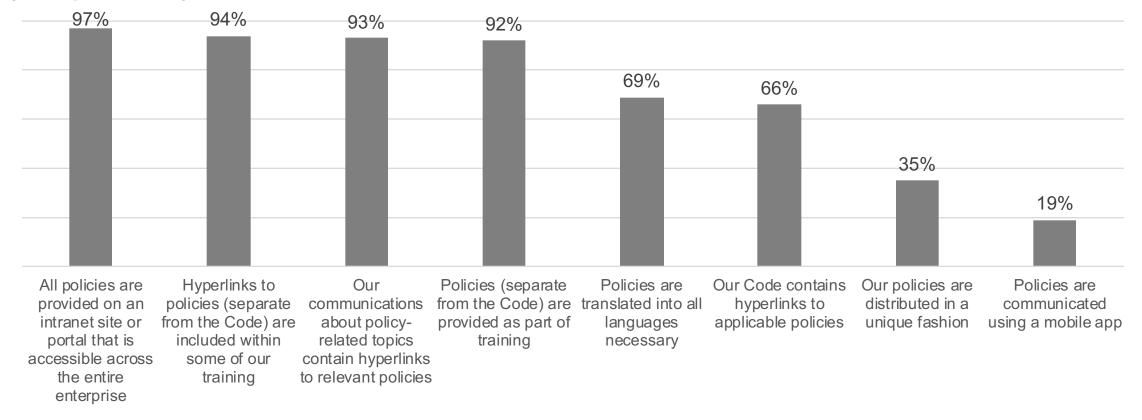
How does your company assign ownership responsibility over the written guidance provided to employees on ethics- and compliance-related risks? (Multiple select)







How are ethics and compliance policies generally communicated throughout your company? (Multiple select)

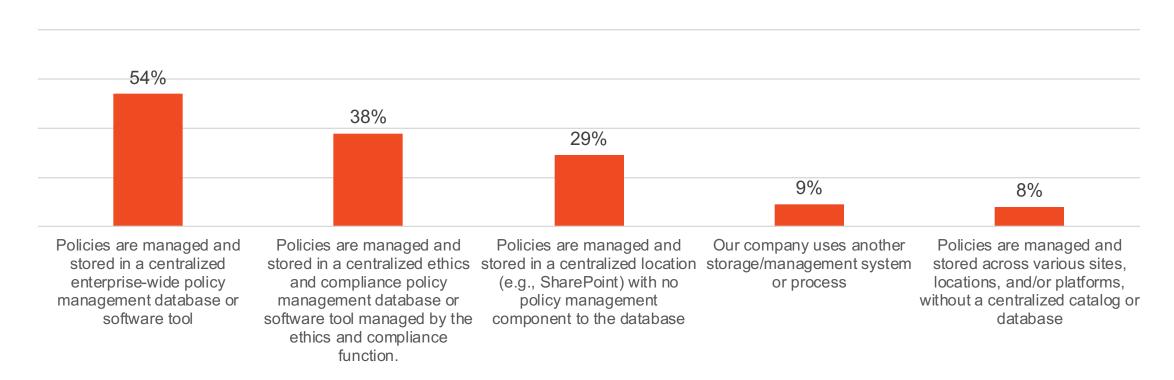


## Over Half of Honorees Manage and Store Policies in a Centralized Repository Supported by a Policy Management Database or Tool





How are your company's ethics and compliance policies managed and stored across the company? (Multiple select)





### BELA Focused Facts Report

For more information or to request a custom Focused Facts Report, please contact:

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